

BIRCH CREEK SERVICE RANCH, INC.

## **Cancellation Policy**

Full refunds will be given to all cancellations requested by January 15. Full refunds, less the \$250 deposit will be given for all cancellations requested by March 15. After March 15, payments are non-refundable. In order to cancel, please provide Birch Creek with notice, in writing, via email.

October 15 to January 15 (Full refund)

January 15 to March 15 (Tuition refund minus \$250 deposit)

## After March 15 (No refund)

We understand that plans change, but Birch Creek uses camper payments to prepare for the summer program, including hiring and paying staff, making non-refundable leases on vehicles and other transportation, preparing facilities, and many other costs associated with BCSR's budget and operations. Most expenses are determined months in advance on a total summer or session basis, rather than on a per person basis. As a result, this cancellation policy reflects our best estimate of the actual costs Birch Creek will incur in the event of camper cancellation before a session begins. Thank you for your understanding.